

# Tranquilitytea<sup>®</sup>

*Gourmet Nilgiri Tea & Boutique Experiential Holidays*

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## **Our Health and Safety Standards**

- ★ We host only one family at a time at each of our properties and any vacant guest rooms are not rented out to anyone else for the duration of your stay with us. This ensures you stay within your own private bubble for the duration of your holiday.
- ★ Our service staff wear face masks, gloves and visors at all times.
- ★ Guest rooms are sanitised before each new arrival and once our guests arrive, our staff will not enter the guest rooms unless specifically asked to clean the room.
- ★ Frequent touch points such as door knobs and light switches in public areas are disinfected twice a day.
- ★ Hand Sanitisers are placed at the entrance across all our properties.
- ★ Face masks and gloves are made available to guests on request.